HOW TO CANCEL YOUR CONTRACT

Before applying . . .

- 1. Contact us at 075-431-0696 if there is any changes after you have applied.
- 2. Request for cancellation of the residence must be made at least 2 months prior to the date of move-out. For all parking spaces that are not attached to a room, please make sure that this is done one month in advance of the cancellation date.

 A cancellation fee will be charged if an application is made late.
- 3. Please vacate the room and return the key one week before the end of the month, as the room needs to be restored to its original condition (cleaning, repair, etc.). (stated on the back of the contract)
- 4. No daily rent calculation is available even if the date of delivery is midway through the month.
- (stated on the back of the contract)
- 5. Please specify the contractor's account for the refund of the deposit.
- 6. If the input details are incomplete, we will not accept your application. In this case, the we will contact you.
- 7. Please return the key to the nearest office or management department.

Get your cancellation form

Open the website from QR* code on the right. Fill out the page and get the cancellation form by email.





- 1. Contract number*
- 2. Name
- 3. Apartment name
- 4. Room number
- 5. Email address
- 6. Submit

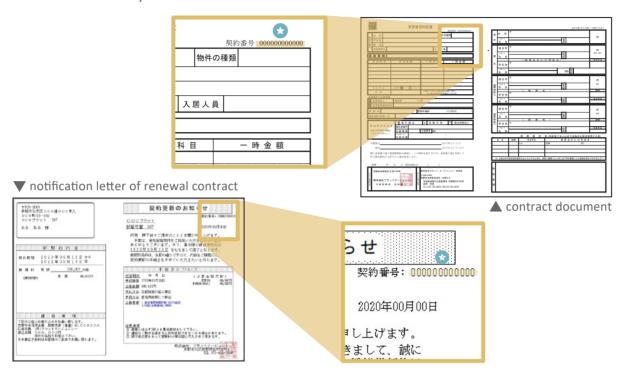
*URL: https://form.kintoneapp.com/public/form/show/ e5990142fc372cf04e9f0a744cf8c6854cdb68d3087 45460e1c7b19073f37662#/

*Check next page to figure out your contact number.

What is "contract number"?

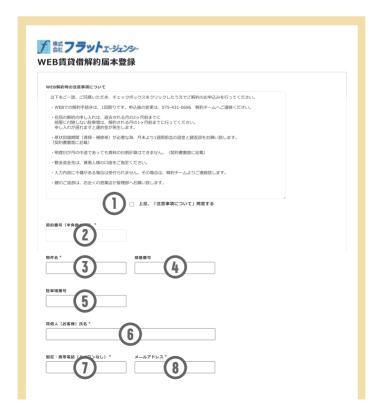
You can figure out the number(12 digits) from contract document or notification letter of renewal contract.

Please contact us if you can not find it.



Submit it

Open the link of cancellation form on email. Fill out the form to complete the process.



Agreement

1. Check the box

*Agree with the terms of cancellation. Please refer to the "Before applying..." section for the details of the terms

Personal information

- 2. Contract number
- 3. Apartment name
- 4. Room number
- 5. Parking lot number
- 6. Contractor name
- 7. Phone number
- 8. Email address



🕕 Leaving Japan

After having carried out all baggage, we do room inspection and confirm how much repair is necessary for original condition restoration. Please enter the date to do it in blank No.20.

*It is not required when you move within Japan.

Bank account to refund deposit

- 9. Bank name
- 10. Branch name
- 11. Branch code
- 12. Account number
- 13. Account holder
- 14. No.13 in KATAKANA

It is discribed in own passbook.



- 15. Move-out date
- 16. Country

日本国内:Japan / 海外:other

- 17. Post code
- 18. Address

Survey

19. Reason of cancellation

卒業: graduation / 転勤: transfer by work 住替(賃貸): relocating to rental house 住替 (購入): relocating to house you bought 自宅通学: commuting from parents' home

帰省: back to parents' home

その他:other

20. Details of No.19(その他)

21. Room quolity

良い:good / 普通:avarage / 悪い:bad

22. Rent

高い:expensive / 普通:avarage

安い: reasonable

23. Our responce

良い:good / 普通:avarage / 悪い:bad

24. Noise

Please describe anything you have noticed about the noise.

25. Other

26. Submit!

株式 フラットエージェンシー 更新・解約チーム

Flat Agency inc. Management department

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